



William Douglas Schwegman

April 15, 1957 - February 25, 2021

William Douglas Schwegman was born April 15, 1957 in Champaign and died Feb. 24, 2021 in Queen Creek, AZ at age 63.

Doug was raised and educated in Carbondale, having graduated from Carbondale Community High School and Southern Illinois University with Bachelors in economics and MBA Degrees. He also earned a Masters of International Management from the Thunderbird School of Global Management in Phoenix, AZ. He worked for American Express, Apple Computer, Cybersource, and Visa in management and international marketing. His work took him to many different countries. He lived for five years in England working for Apple U.K.

He is survived by his father, Bill Schwegman of Carbondale; his sister, Rev. Deborah Troester of San Jose, CA; his brother, Jeffrey Schwegman of Chesterfield, MO; a nephew, Scott Schwegman; nieces, Sara Schwegman and Christa Troester, other relatives and a host of friends.

He is preceded in death by his mother, Judith (Crandle) Schwegman; paternal grandparents, Virginia (Williams) and Dr. Ellis Crandle and maternal grandparents, Margret (Lay) and Virgil Schwegman.

A family service will be held at a later date. A private inurnment will be in

Pleasant Grove Memorial Park.

In lieu of flowers, donations may be made to the First Presbyterian Church in Carbondale, IL.

Crain Pleasant Grove-Murdale Funeral Home is in charge of arrangements.

Cemetery Details

Pleasant Grove Memorial Park

31 Memorial Dr.
Murphysboro, IL 62966
(618) 687-1145
crain@crainsonline.com

Tribute Wall



“ *William Douglas Schwegman*

October 23, 2023 at 06:26 AM



“ *I met Doug at T-Bird. I loved the guy, one of the smartest people I ever knew. And Ive spent 30 years working with Senior Execs with the Fortune 1000 in 83 countries. As usual, when Doug worked at Apple Visa etc. When Sr VPS had a question - "Let Doug look into it". Im overseas in Asia now and was just going to give him a call. I had a tremendous opportunity lined up for him. GodSpeed Doug - the world will be less without you. Brent Amundson.*

Brent D. Amundson - August 30, 2022 at 09:58 AM



“ *Sending our deepest sympathy From Cave Creek. Doug love to come visit the birds. RIP Doug you will be missed by many.*

Scola Family.

Mici Scola - March 26, 2021 at 10:40 AM

BH

“ I was deeply saddened to hear of Doug’s passing. I had the pleasure (gift) of working with Doug for nearly 17 years at CyberSource/Visa. He was an amazing combination of intellect and heart—always exhibiting a deep sense of accountability and willingness to do whatever it took to help others and the company succeed. I recall the time he was in transit for a business engagement and ended up undergoing emergency surgery en route (appendectomy I think). He called me only a few hours after the surgery to tell me “Tell them I’m sorry...I had to have an operation. I have my computer fired up and am working on the stats...can you let them know I’ll send them the information later tonight?” Speechless.

Doug was always thorough. We often joked that when you asked Doug for a research stat (looking for an answer like “2.5%”) you received a three-page email explaining exactly how he got the stat —“just in case you needed backup”...and the answer was usually at the end of the email 😊 Joking aside, Doug pioneered one of the most prominent pieces of payments research in the eCommerce industry, the annual “CyberSource Fraud Report” --key to helping build CyberSource’s reputation as an expert in the category, and earning Doug many speaking opportunities. He had a grasp of economics, modeling, and research that is rarely found.

I will miss Doug. He was warm, fun, honest, humble, unfailingly helpful, and loyal to everyone he worked with. I don’t think we ever really referred to him as “Doug Schwegman”...we all just called him “Doug”...everyone from the CEO to the receptionist knew who we were talking about. An amazing man whose business acumen, character, and friendship will truly be missed.

Bret Hydorn - March 11, 2021 at 07:15 PM

DT

Thank you, Bret. Your words have brought comfort to his family. We all knew Doug was brilliant and kind, but we didn't realize how many lives he had touched. - Deb Troester (sister)

Deborah Troester - March 16, 2021 at 12:43 PM

BR

“ *Betty Ann (Yehling) Roberts*

I want to send my condolences to the family and friends of Doug. I was very sorry to hear of his passing. I have a lot of fond memories of all of us at the lake, especially on the 4th of July. We would all get together for the wonderful fireworks. All of you were great neighbors. Greg and Doug always seemed to be in "the same boat". I really miss the wonderful times we had at the lake. My prayers are with you all. May God be with you through this difficult time.

Betty Ann (Yehling) Roberts - March 09, 2021 at 03:48 PM

DT

Thank you, Betty Ann.

Deborah Troester - March 16, 2021 at 12:44 PM

HA

I had a deal with Doug and I would be glad if Debora Troester can contact me on this number (410) 208-5240

Hassi - July 15, 2021 at 12:20 AM

HA

Rip Doug, I never know you are gone.

Hassi - July 15, 2021 at 12:21 AM

BK

“ I am so saddened to hear of Doug's passing. I worked with Doug at CyberSource and have fond memories of working together on the Fraud Report, telling stories about life in Arizona, and continuing to connect with him at industry conferences years later. Doug was a kind and intellectual man. I had a deep respect for the quality of his work and depth of his knowledge. My thoughts are with his family and friends.

Brenda Kring - March 08, 2021 at 10:40 PM

DT

Thanks, Greg. I am glad that you were able to visit us in Carbondale a couple of summers ago. You were a good friend to him. Thank you.

Deborah Troester - March 16, 2021 at 12:48 PM

DT

Sorry Brenda! I meant to write this to Greg Yehling. Thank you for your kind words. - Deb

Deborah Troester - March 16, 2021 at 12:51 PM

YY

“ I was deeply saddened to learn of Doug’s death. I am the Founder & CEO of yStats.com and my association with him began in 2012 when he was a client of my company while he worked at Visa, and the relationship developed into friendship as we discovered that we were both graduates of Thunderbird. I visited Doug professionally at his workplace in San Francisco and also several times in Arizona. I was impressed with his intelligence, eloquence, and sense of humor. I enjoyed my visits with him by electronic means and especially in person. We shared a preference in Indian food and I was pleased to meet his parrot, which he brought sometimes to our lunches (see picture). The last time I met Doug personally was in 2019 in Phoenix Arizona. Due to Covid 19 I was not able to travel since then to the US, however, we have kept in touch regularly since then and the last time we had contact was just a couple of weeks ago. I will miss him. I hope that his family can find comfort at this time of loss. My heartfelt condolences to his family.

Yücel Yelken, yStats.com - Hamburg, Germany



Yücel Yelken - March 08, 2021 at 12:52 PM

DT

Thank you, Yücel, for taking the time to remember Doug. - It is very meaningful for us as his family to know how many people appreciated him. - Deborah Troester (Doug's sister)

Deborah Troester - March 16, 2021 at 12:50 PM

GY

“ I only learned of this yesterday, but am very shocked and grieved to hear of the recent and most untimely passing of my dear life-long friend Doug. I have many fond memories of the good times we shared at "the lake" growing up in Carbondale and later, during his work related visits to California. I want to extend my most heart-felt condolences and prayers to his family and those of us who knew him best. May the Lord comfort you in the loss of one we held so dear to our hearts. In the words of Numa, "Peace be with you, my Friend."

Greg Yehling - March 06, 2021 at 11:59 AM

DT

Thanks, Greg. I am glad that you were able to visit us in Carbondale a couple of summers ago. You were a good friend to him. Thank you.

Deborah Troester - March 16, 2021 at 12:52 PM

JL

“ Yet more notes of fond remembrance from his friends and colleagues at Apple UK. Posted on the Apple UK alumni Facebook page and shared here. Condolences to Doug's friends and family.

Gill Lawrence: So very sad. He was a very nice person and a wonderful working colleague. My thoughts go out to his family.

Sonja Garsvo: When we are out of this pandemic maybe time for another reunion and a chance to raise a glass of to Doug and other absent friends ...

Bianca Bastable: Such sad news, he was always happy to help & had time for you. Great sense of humour. Taken far too soon. My condolences to his family.

*Keith Gould: I'm just going through the process of curating the eMails Doug and I exchanged over the years. He was an invaluable insight into the American way of thinking for me. OK, not the T***pate, Sh*t kicker mentality. Much more "liberal elite" so we had our own little echo chamber. Apart from his dry humour, genius, gentle kind congeniality, his love of Parrots stood out.*

Joan Lowden - March 05, 2021 at 09:31 AM

PD

“ I was so, so sorry to hear. I worked with Doug for 11 years at CyberSource. He made us all smarter, and cared deeply about our work and our team. He always brought his insight and sharp wit, and was always looking for creative new ways to get at the truth. He became a source of wisdom not just for our company but for the industry. He will live on for me in warm memories. I send his family my deepest sympathies.

Perry Dembner

Perry Dembner - March 04, 2021 at 10:06 PM

AI

“ *My condolences to the family. I have many happy memories of working with Doug in Apple UK. He was a clever and generous man with a dry sense of humour. RIP.*



Angela Insole - March 04, 2021 at 05:56 AM

PM

“ *I'm so so sorry to hear about Doug's passing. I had the pleasure of working with him at CyberSource and have fond memories of our chats together. He was a truly kind man and I count myself lucky to have known him. My deepest sympathies go out to Doug's family and loved ones.*

Ponti Manolides - March 03, 2021 at 02:11 PM

MS

“ *I was so very sorry to hear about Doug's passing. I had the pleasure (and luck) of spending time working with Doug during his tenure at CyberSource. I will never forget the guy...he was so kind, smart and had a funny wit to match. My deepest condolences for the loss.*

MARC SIDDENS - March 03, 2021 at 12:37 PM

JL

“ More notes of remembrance from his friends and colleagues at Apple UK. Posted on the Apple UK alumni Facebook page and shared here. Condolences to Doug's friends and family.

David Heath: A lovely human being. Much missed.

Richard Bradley: Guttled - what a lovely intelligent gentle man.

Martyn Lowry: A bright and clever man with a marvellous dry sense of humour. What a sad loss.

Jane Pearce: I remember one of the first Impact team building sessions with a group of us stomping across some marshy field to get a clue with Doug complaining bitterly as to why we were doing this. That got him his nickname of Marvin the Paranoid Android. A great colleague and a genuinely sincere person.

Steve Everhard: Doug had no truck with stuff he saw as pointless! His favourite comment about poor management was "I feel like I'm being nibbled to death by ducks"

Anne Seaford: Very sad. He was a lovely gentle man.

Peter Davies: Thank you for letting us know. Very sad. The last time Shelagh and I met him was at a Heathrow hotel where he was staying briefly before travelling on. Too early.

Mark Murphy: So sad - I spoke with Doug a few years ago. He was smart, kind, and always generous and thoughtful with his time. A truly gentle person. I always looked forward to his and Mike Mace's 'Brown Bag' sessions.

Georgina Gilmore: Such sad news. Like many people have said, Doug was such a gentle, kind, thoughtful man with such incredible intellect. He always took time to help in any way he could.

Pamela Schure: That was a fun birthday celebration for Doug. I can't imagine that he is gone. Very sad days.

Len Saben: Doug is a sad loss to the world Far to soon.

Craig Sears-Black: Doug was always considerate, kind and helpful. A wonderful colleague with a dry sense of humour that made work a better place.

Rhona Munro: A very sad loss. I remember him as a very kind, uber-intelligent and considerate man with a great sense of humour. Taken too early. Sending huge condolences to his family.

Chris Jones: Very sad news. I remember Doug as such a helpful colleague - always kind and considerate and willing to advise.

Neil Holland: A very smart and nice guy - sad.

Iain Robertson: That's very sad news. Doug was always courteous, helpful and had a great sense of humour. One distinct memory I have is seeing him at his desk surrounded by great piles of reading material from which to produce his reports.

Dick Williams: Very sad news. I have fond memories of working closely with Doug many years ago.

Francine Rose: Sad news

Steve Maier: Very sad to hear this news. Got back in touch with Doug after my brother met him at the Fountain Hills (AZ) Parrot Club and we shared some good memories. He always seemed to have a good perspective on life.

Joan Lowden - March 03, 2021 at 11:02 AM

JS

Joan, Thank you for taking the time to copy these remembrances over from the Apple site. The family would not have had these kind recollections otherwise.

*Sincerely,
Jeff Schwegman*

Jeff Schwegman - March 03, 2021 at 03:26 PM

JC

Jeff, We are So sorry to hear about Doug as he was a 41 year friend from our SIU days. He will be missed. Feel free to contact me if I can be of help on anything.

Jon Covington - March 04, 2021 at 12:06 AM

JL

Our condolences Jeff. Thank you for your note.

Joan Lowden - March 05, 2021 at 09:28 AM

JL

“ Notes of remembrance from his friends and colleagues at Apple UK. Posted on the Apple UK alumni Facebook page and shared here. Condolences to Doug's friends and family.

Helen Ross: Oh no! Sad indeed.

Jessica Prince: I worked with Doug in the UK, we were the two Americans. He was a great colleague and pal. May his memory be for a blessing.

Joan Lowden: I was also a fellow American with Doug at Apple UK. I remember sharing pizza many late nights at work. Many of us also enjoyed the river rafting trips he organized back in California in the 90s. Such sad news.

Christina Shattock: Really sad news such a gentleman.

Angela Insole: This is very sad news. I remember Doug as a very witty and clever man back at Apple UK. He came from Carbondale, IL which was mentioned in less than enthusiastic terms in a Bill Bryson book and Doug always said the citizens of Carbondale (special pronunciation Car-bon-da-lay) had long memories... Remember when we hijacked him and took him out on his 40th (edit: I may be mistaken on the number) birthday and we only allowed women to go? Some of the men were so desperate to attend!!! Even though I lost contact many years ago, I am very sad at this news.

Ruth Powell: Oh this is so sad, he was a lovely gentle man

Tony Lee: Such sad news. He was a great colleague; generous with his time and his intellect.

Helen Matthews: Oh such sad news xx

Jonathan Pearl: Sad news. Always remember him being very calm

and very smart.

Steve Everhard: Very sad to hear. Last met up about five or six years ago when he was still working near SFO but living in Phoenix, AZ. I learned a lot from him on how to interpret stats that I still use. Shared a cube with Doug and Emma for a year. A fabulous bloke.

Sandra Homfray: Such a huge loss, a wonderful man! Sending love to his family and friends!

Tessa Caulfield-Kerney: Very sad news indeed. Such a gentle, smart person.

Stephen Doran: That's very sad. Sharp intellect with a gently delivered view.

Julian Wilson: My condolences to the family.

Paul Gardner: Doug was one of the smartest humblest people I ever worked with. Very very sad news.

Sonja Garsvo: So sad to hear that, such a lovely man, genuine, smart and gentle. Sincere condolences to his family and close friends.

Joan Lowden - March 03, 2021 at 11:01 AM

JS

Joan, Thank you for taking the time to copy these remembrances over from the Apple site. The family would not have had these kind recollections otherwise.

*Sincerely,
Jeff Schwegman*

Jeff Schwegman - March 03, 2021 at 03:27 PM

MH

“ I worked with Doug for 3 years at CyberSource/Visa and found him both kind as well as smart. While on business trips the two of us would go to dinner and I enjoyed his company. I'm in shock over his passing as I texted him for over a year and did not get a reply. May his memory be a blessing.

Michael Hylton - March 03, 2021 at 02:48 AM

TM

“ I am so sad to hear about Doug's passing. I had the pleasure of working with Doug while at CyberSource. He was such a smart and kind man. I will always remember his wonderful laugh, especially when he was telling stories about his birds, and the scorpions. He will be greatly missed. May he Rest In Peace.

Teresa Mui - March 02, 2021 at 11:04 PM

SM

“ 1 file added to the tribute wall



Stuart Meyer - March 02, 2021 at 09:48 PM

GJ

“ About 10 years ago I was introduced to the beautiful avian world that surrounded Doug and that he loved so much. Joey, a gorgeous blue and gold McCaw, was his best friend and constant companion! On any given day you might find Doug and Joey at Joe's Farm Grill, AJ's or Starbucks, spreading good will and spirited conversations to passersby. I spent many Saturdays at Joe's Farm Grill talking with Doug about almost anything. He was remarkably intelligent and happy to share his many experiences. He was a constant reminder that the heart of any big tech company rested in its people. A Visa or American Express card is more than a smart piece of plastic. An iPhone is more than a handy communication device. All of these marvellous products are visible evidence of the hard work, ingenuity and dedication of great people like Doug! He will be missed by many! May he rest in peace!
Sweet Joey is his legacy!
George Unruh - Gilbert, Arizona

George M Unruh Jr - March 02, 2021 at 08:12 PM

BM

“ I'm very sorry to hear about Doug's passing. I was the Founder and CEO of CyberSource and worked with Doug for many years. Every single person in the company liked and respected Doug. He was very smart, always insightful and I knew when Doug was in a meeting I would learn something. He had time for everyone and was always quick with a smile and a kind word. He and I would chat about his commute from Arizona to Mountain View, CA and how I liked the summer because I would see him more in CA. He was a class act and he will be missed.
Bill McKiernan

Bill McKiernan - March 02, 2021 at 07:55 PM

JC

“ 2 files added to the album *Memories Album*



Jon Covington - March 02, 2021 at 07:40 PM

JC

“ *Shocked!*

I did not hear from Doug at Christmas this year!

We met doing our MBAs in Illinois in '79. He lived a half mile from my sister in Murphysboro.

When I moved from Apple Education/Corporate markets to Apple International, I brought him to help with analysis and pricing and he did a fantastic job for us. Loved traveling with him.

After I left Apple, we did side jobs for IBM for 5 years with very sophisticated sales prediction models that helped turn them around in the 90s.

He was always a great friend and loyal to all. I know he had struggles in his life - I helped where & when I could.

What a great guy! He will truly be missed...

Here is a photo of me (Apple Int'l Markets Manager), our Hong Kong Education Rep George, Doug and Jim Watts (publishing liaison) relaxing on our distributors Junk touring the out islands around Hong Kong after we submitted a Government standardization contract bid that we won.



Jon Covington - March 02, 2021 at 07:36 PM

LW

“ I am so saddened to hear of Doug's passing. We worked together at CyberSource where we worked together on several projects. Such a kind man, deeply passionate about the research he conducted and always had a lot to say. :) I'll never forget his stories about scorpions in AZ and how he had his bed up on glass jars (something like that), and how he used to make me laugh when describing that set up. You'll be missed, Doug! My condolences to your whole family.

Lauren Wang - March 02, 2021 at 07:16 PM

PW

“ Doug worked in my group at Apple International. He was a kind, intelligent man who worked well with others and was both liked and respected. I am saddened by his passing and my condolences to his family.

Paul Wiefels - March 02, 2021 at 04:42 PM

LC

“ Doug will be remembered as a kind and gentle man, and I'm greatly saddened to learn of his passing. And that the opportunity to know him better is lost. My heartfelt condolences to his family.

L Clemings - March 02, 2021 at 02:16 PM

NG

“ Peace be with you, my Friend: thank you for your ever-gift of true humanity. May your Family now receive comfort during this time of great loss; may your memory ever remain a blessing unto them.
Ειρήνη....N

Numa Gottardi-Littell - March 02, 2021 at 10:34 AM

NF

“*Doug and I were like brother/sister for Many years and he will always be missed. He was such a good friend and loved being with the birds. My condolences to his entire family!*”



Noelle Fontaine - March 02, 2021 at 08:15 AM

PE

“*I used to play Dungeons and Dragons with Doug back in the day. When I moved to Silicon Valley in the early 80's, Doug was already there and gave me a helping hand. It was greatly appreciated. We kept in touch over the years, getting together when we could. It is very sad he is gone. Old friends are hard to find.*”

My best wishes to his family and friends.

Peter - March 01, 2021 at 10:54 PM

TD

“*I am stunned you are gone and sorry it is so early. You were quite and intellect and so thought provoking in every conversation. You will be missed.*”

Todd Driggers - March 01, 2021 at 10:30 PM

SM

“*Doug was a family friend for over 30 years. My father's classmate at Thunderbird and then my local guardian when I moved to Arizona. We've had many dinners together. We will miss him a lot. May he rest in peace. Our deepest sympathies to the family.*”

Sidharth Madhav - March 01, 2021 at 08:14 PM

SH

“ My condolences to the Schwegman family during this difficult time. I will always remember seeing Doug and Joey at Joe's Farm Grill and AJ's. May you rest in peace, Doug.



Suzette Hrubes - March 01, 2021 at 04:10 PM

CW

“ Sending my sincerest condolences to the Schwegman family. Doug was a kind and gentle soul. He will be missed.

Christine V Wood - March 01, 2021 at 02:28 PM

DA

“ Condolences to the Schwegman family. Doug and Joey Bird were well known in our Arizona avian community and he will be missed.



Dianna and Mark Anderson - March 01, 2021 at 02:05 PM

JB

“ I will always remember Doug's intelligence. Such a smart guy. I'm going to miss having Doug and Joey Bird over for dinner and meeting up at Joe's in the spring. Doug was a great friend. Goodbye, my friend. Rest easy, buddy. :(



Josh Billingsley - March 01, 2021 at 01:39 PM

LW

“ We lost a great Person in our avian community. We hung out at Joe’s Farm Grill for 5 years until corvid19 shut down. He watched my African Grey parrot, Dukie, as his own. Dukie was always ready to go with him

Lucy Wong - March 01, 2021 at 12:52 PM

AP

“ 3 files added to the tribute wall



Amber Puckett - March 01, 2021 at 10:31 AM

LB

“ 1 file added to the tribute wall



Lori Bell - March 01, 2021 at 10:13 AM

LB

Parrots of the Hills Club Member Appreciation Dinner, April 2017

Lori Bell - March 01, 2021 at 10:14 AM

BB

Condolences to the Schwegman family. Doug will be missed by many here in Arizona.

Beth Brezinski - March 01, 2021 at 03:22 PM

LB

“ *Sending sincere condolences from members of Parrots of the Hills Bird Club.*



Lori Bell - March 01, 2021 at 10:07 AM

LB

“ *1 file added to the tribute wall*



Lori Bell - March 01, 2021 at 10:06 AM

CG

“ *Sending prayers of comfort in your loss. Doug and I belonged to the same bird clubs for many years. He and Joey Bird were well known and shared a very special bond. He will be remembered and missed.*

Cheri George - February 28, 2021 at 04:33 PM